

TSX Service Center  
10301 Democracy Lane  
Suite 300  
Fairfax, VA 22030  
1-855-890-8879  
September 20, 2011



**TRANSPORTATION  
SAFETY EXCHANGE**

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COMPREHENSIVE REVIEW No.: 2011104  
COMPREHENSIVE REVIEW DATE: 08/22/2011

Jeffrey Greteman  
Windstar Lines Inc.  
1903 N US Hwy 71  
Carroll, IA 51401

Dear Mr. Greteman,

This letter is to notify you of the results of the above referenced on-site Transportation Safety Exchange - Comprehensive Review (TSX-CR) recently conducted at your facility. A copy of the TSX-CR report is attached for your review.

Company compliance was assessed against applicable regulations and safety management controls as established in six Rating Factors (five Factors are applicable for motor coach carriers) by the TSX Program. Results were also combined with on-road performance information received from FMCSA to calculate overall Factor ratings.

The TSX Program Factor and overall ratings range from 1 to 5, with 1 established as the highest (best) rating. In accordance with Program standards, your overall carrier rating is: **1. This rating entitles you to be listed as a TSX APPROVED CARRIER.**

TSX will continue to monitor your on-road performance each month, as reported by FMCSA. These data can impact your overall rating in the future. In the event your rating affects your approval status, you will be immediately notified.

Congratulations on becoming a TSX Approved carrier! Your approval status indicates your dedication to quality and demonstrates to our subscribers your commitment to safety compliance.

If you have questions regarding the TSX - Comprehensive Review, or the TSX Program, please contact me at the number listed above or via email: [rwatkins@consolidatedsafety.com](mailto:rwatkins@consolidatedsafety.com).

Sincerely,

Robert A. Watkins,  
TSX Program Director

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