



Enhanced cleaning measures. Informed employees. Protected guests.

At Windstar Lines, our top priority has been and always will be your safety. We have upgraded our already stringent cleaning and safety practices to support the health and wellness of our employees and customers.

Here's what you need to know:

We have added multiple layers of stringent cleaning and disinfecting:

- An electrostatic disinfectant and anti-microbial fogger that kills viruses on contact and forms a protective shield is applied on every surface of the motorcoach.
- A broad-spectrum disinfectant, will be used to clean commonly used areas (restrooms, armrests, seat belts, handrails, overhead storage bins) before and during every trip.
- Hand sanitizer will be available for passengers.
- We use high efficiency air filters onboard our motorcoaches, which remove 99.97% of airborne particles—similar to technology found in hospitals.
- We have aligned these stringent cleaning policies and procedures with guidance from the Centers for Disease Control and Prevention.

Did you know:

- The FAA requires the air in a cabin of an aircraft to be exchanged a minimum of 15x per hour. Most airlines do 20. Van Hool motorcoaches exchange air 30-100x per hour!

We have added new physical-distancing practices:

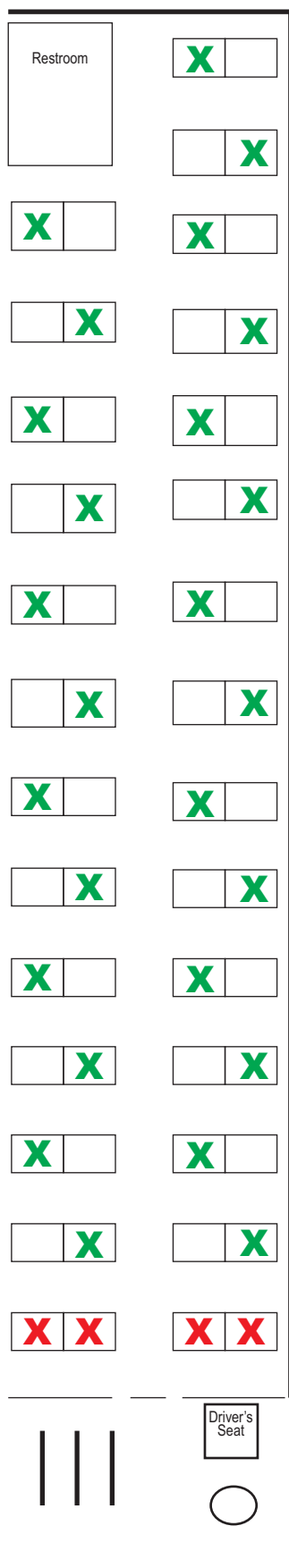
- First row behind driver to remain empty at this time. (52 seats available)
- Drivers will be wearing masks as of July 1, 2020.
- Number of guests is up to each individual group (up to 52).



Scheduled Service Information:

- As of Monday, August 3rd, passengers will be required to wear a facial covering in situations where social distancing is not possible. This includes: while waiting in line, during the boarding process, when on board the bus, and when getting off the bus.
- We will have a limited number of masks available for customers who are unable to bring their own.
- Exceptions will be made for customers with medical conditions, have trouble breathing or for children less than 2 years old.
- Customers who choose not to comply with this policy may be precluded from traveling with us in the future.
- We have reduced the available number of seats on all of our vehicles to give our drivers and customers more personal space. This will guarantee an empty seat next to all customers for free.

WINDSTAR LINES' RECOMMENDED SOCIAL DISTANCING



- This is only a suggestion at this time. Currently, customers may choose to put up to 52 passengers on board.
- Family members living in the same household may sit in seats next to each other. Final seat map will be adjusted as needed.

We're here for you! If you ever have any questions, please don't hesitate to ask us!



Deluxe 56 Passenger Coach
Van Hool CX45

www.GoWindstar.com | 888-494-6378 | info@gowindstar.com